



General Terms & Conditions

1. Scope of Application

For all transactions the latest version of our "General Conditions", hereafter called "GC" shall apply for all our offers, booking confirmations etc. Any deviations of our GC are not accepted without written confirmation from our part.

- 1.1 The German text shall prevail in case of ambiguities due to translation of the General Conditions or in other cases, where there is doubt or where are problems of interpretation.

2. Booking Procedures

Your **booking** will only be **definitely confirmed** upon receipt of the duly dated and signed booking confirmation and either **by paying 30 %** of the total rental amount within 10 days. The remaining balance has to be paid **one month** before the beginning of the rental period. If the duration between the date of signing the booking contract and the beginning of the rental period is less than 14 days, then the total amount is payable immediately into our bank account.

3. Minimum Stay

The minimum period of stay, if not otherwise agreed, will be one week, from Saturday to Saturday.

4. Arrival and Departure

In order to have enough time for cleaning, the **arrival time** on the arrival day is **after 4 pm** and check out time at the day of departure is **not later than 10 am**.

5. Responsibility for Damages/Breakage Deposit

The rental property incl. furniture and the other contents are to be treated with care. The guests will be held responsible and liable for any damages caused to property, furnishing, dishes etc. by themselves and their accompanying persons, children, pets etc.

- 5.1 All damages i.e. furniture, technical devices, kitchenware, dishes etc. caused by the tenant have to be noticed to the landlord prior of departure in order that these can be fixed and or replaced immediately.

- 5.2 A breakage deposit of € 200 for any possible damages is invoiced extra and has to be paid in cash upon arrival. The breakage deposit will be paid back cash on regular departure.

6. Disclaimer of Liability

We refuse explicitly any liability and incurring indemnity claim of any accidents, caused on our property, in the house or the apartments, at the swimming pool, in and around the stable, during sports, i.e. riding and biking (non-exhaustive enumeration). The Guests are aware of using bikes, doing sports (i.e. riding etc.) on their own risk and that they dispose of a personal accident insurance.

7. Cancellation Charges and Service Fee

You can cancel the booking with us by e-mail or post mail. Your cancellation comes into effect on the date of receipt of your notification. If you withdraw from the booking contract, we will invoice you the following cancellation charges, that will be calculated from the total rental fee:

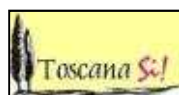
10 % by notice up to 90 days before the start of the rental period.

30 % by notice up to 31 - 90 days before the start of the rental period.

70 % by notice up to 15 - 30 days before the start of the rental period.

100% less than 15 days before the start of the rental period.

- 7.1 By cancellation of the firmed booking after immediate issuing of the booking contract, a service fee of € 50 is charged for our effort.





7.2 If the guests arrive later than agreed or terminate their stay earlier, they are obliged to pay the full price and there won't be any refund. We therefore suggest the conclusion of a travel and holiday cancellation insurance (i.e. Assistance Mondial, www.elvia.ch)

8. Jurisdiction

This agreement shall be subject to and construed in accordance with Swiss Law. Place of exclusive jurisdiction shall be Zurich, Switzerland.

